

COVID-19 Cancellation Policy

The NSCA Foundation are very much looking forward to seeing you at the Conference in November 2021 and are still currently planning for an in-person event at the Hilton Brisbane Conference, 8-10 November. We will continue to monitor the government regulations and will advise members and delegates of any changes which will be made in the best interest of the health and safety for all participants.

While we acknowledge the world of uncertainty we are all experiencing, we are still encouraging members to register for planning purposes and have outlined below the various cancellation scenarios to assist you with your planning.

It is recommended that all participants review the latest advice from the Australian and relevant State Health and Government departments regarding COVID-19 travel restrictions.

State Borders Closed

If the state borders are closed at the time of the event, from your departing city to Brisbane and you are therefore unable to attend the Conference, a full refund will be offered for the value of your registration inclusive of any social function tickets.

Conference Postponement

In the event of a postponement all registrations will automatically be transferred to the new Conference dates. If you are unable to attend on the new dates, you may contact the Conference Organiser to request a transfer of your registration to a colleague at no cost or request a cancellation and refund. Cancellations will be complimentary for an announced period after the postponement has been advised and then, once this date has passed, the regular terms and conditions will apply.

Conference Cancellation

In the event of the cancellation of the Conference, all registrations and associated components of attendance such as social functions and pre or post conference workshops will be cancelled, and amounts refunded in full.

Conference Shift from face to face to virtual

If the event moves to virtual and therefore from a physical to virtual registration, you will receive a refund of the difference in fees.

Accommodation & Travel

If the physical conference is cancelled, or postponed due to a government-imposed lockdown in the State in which the conference is being held, it is your responsibility to cancel or amend your arranged bookings. If you require cancellation of your accommodation but the event is still going ahead, it will be down to the discretion of the company you have booked with.

NOTE: If a delegate chooses to no longer travel to the Conference, and there are no applicable government enforced restrictions, the applicable policy at the date of cancellation will apply.